

Growing up, some of Grace Jones's fondest memories include two things: strawberry rhubarb pie and her great-grandma Jean.

"My grandma Jean made the best pies - I know everyone says that, but it really is the truth," Grace said.

At least one pie could be found at every family gathering and holiday. Jean passed away in 2018, and Grace and her grandma Riley keep her legacy alive by sharing her famous pies with those that they love.

As a college student-athlete who loved cooking and baking, Grace frequently had her friends and teammates over for dinner.

"I always kept a bag of the rhubarb my grandma Riley grows in her garden and a homemade crust in the freezer, ready to be thawed and turned into a pie whenever I needed," Grace said.

Grace, who recently started with NorthWestern Energy as a Communications Influencer Intern for the summer, graduated college in May with a Bachelor's in Business Administration. She says she is excited for the opportunity to work for NorthWestern Energy this summer and learn everything she can from her mentors at the company.

"I find it extremely exciting to have the opportunity to work with people with as much knowledge and experience as everyone here at NorthWestern Energy has," Grace said. "I plan to do and to learn as much as I can this summer in order to set myself up for a future of success in the workforce."



Strawberry Rhubarb Pie

Finish

1egg

sugar

1 tablespoon water

2 tablespoons granulated

INGREDIENTS

Pie crust of choice Filling

4 cups rhubarb (diced) 3 cups strawberries (diced) 1 cup granulated sugar

2 tablespoons tapioca starch

2 tablespoons butter, cubed

DIRECTIONS

Preheat oven to 350 degrees F. In a large bowl, combine rhubarb, strawberries, sugar and tapioca starch. Let this mixture stand at room temperature for 10 minutes to draw out some of the liquid.

2 Roll out two well-sized round crusts and place one in the bottom of your pie dish. Pour the filling into the crust and place cubed butter over the mixture. Mix together egg and water. Brush the edges of the crust with egg mixture before placing the second crust over the filling. Brush the top crust with the remaining egg mixture. Sprinkle with sugar, and cut a few holes for ventilation.

Place pie into preheated oven and bake for 30 minutes. After 30 minutes, cover the edges in foil and continue to bake until the crust is golden brown and the filling is bubbly, typically 70 minutes of total bake time.

4 Remove pie from oven. Serve fresh or cooled, preferably with vanilla ice cream.

CONTACT US

MONTANA

| Customer Contact Center 7 a.m 6 p.m. M-F Emergency 24/7 Service Call Before You Dig Energy Efficiency | 888-467-2669 811 800-823-5995 |
|---|-------------------------------------|
| NEBRASKA Customer Contact Center 7 a.m 6 p.m. M-F Emergency 24/7 Service Call Before You Dig | 800-245-6977 811 |
| SOUTH DAKOTA Customer Contact Center 7 a.m 6 p.m. M-F Emergency 24/7 Service Call Before You Dig | 800-245-6977 811 |
| PAYMENT | |
| Paymentus Automated Phone Payment Option: (via checking, savings, credit or debit card) | |



CONSTRUCTION CENTER

1-83-FOR-BUILD (1-833-672-8453)

NorthWesternEnergy.com 🛛 🗗 💆 🔘 🗖

We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic.

Estamos orgullosos de la diversidad en las comunidades que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karen.

ုပညေတေအသနအုသနတစျတွေကက်ိုကရေးညနေတောငညနအေတဆော်ဆေကကုတစ္စစပမေမ>ိုက ါကညပကကုပရျငေ၌စစေနငညည္ရငညေအျမေငည★စသုကေည်[ပတေညေအတေအုသနအမနေစသကအျငေ အစုပစ္သသနအနအော့သဇေကအျပနအာ်ပမေမ့သ့စပနေနအတအေစပက္စစ္သသနအျပညေတေအုသနအ မေမပေပုပနမျှတေ့စသကအျငျေအေငညေညစစ္စေပနအစ္စေအေည့ငေအုကဘုမျေမေ့စစုမေမ်ာပမေမျသနအ ဘုမျေမေစပညျသ

> Energy Connections Editor 11 E Park St, Butte, MT 59701 news2@northwestern.com

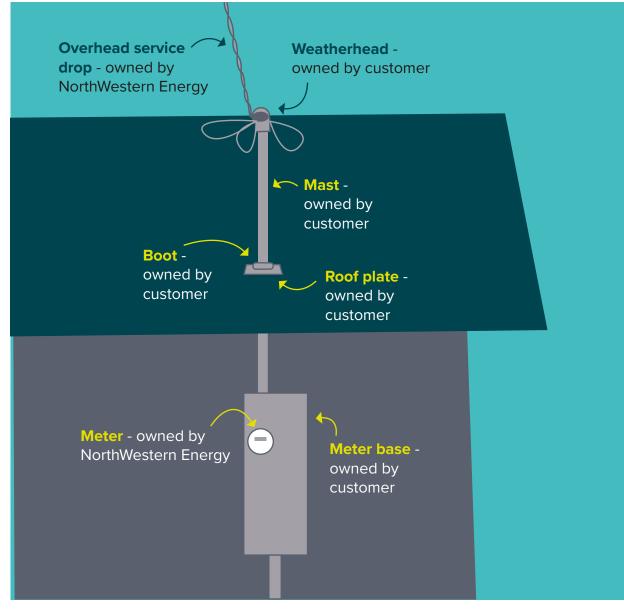
Energy Connections

Customer Bill Insert Montana | September 2024

In this issue: Check your meter after storms | Summer interns | We're here to help | Strawberry Rhubarb Pie



Get a Home EnergyCheck to help identify air leaks and find rebates to save on products. NorthWesternEnergy. com/save



Check your meter mast and base after storms

Heavy windstorms can damage the meter bases and masts on customers' homes and buildings.

If a customer's meter base is damaged, the property owner needs to contact an electrician to make repairs before service can be restored. Even if you can clearly see where a meter base or meter mast is damaged, never attempt to make a repair on your own. Up to 240 volts of electricity in a service line could cause severe injury and could start a fire. Repairs can only be made by a licensed electrician.

Energy Share is available for qualifying customers with energy emergencies that may need financial assistance. Customers should contact their local HRDC office for more information. Learn more at energysharemt.com.



Thank you to our 2024 summer interns!

Each year, NorthWestern Energy welcomes a new group of interns for the summer. This summer saw the largest number of interns since the program relaunch in 2015. We were honored to have 23 interns join our team and have the unique opportunity to learn the behind-the-scenes of working in the utility industry.

Our interns work in various departments throughout the company, including law, communications, technology, and various branches of engineering. Each intern works on at least one meaningful project during the summer. Some projects this year included studying the safety of confined spaces at our hydro facilities, updating emergency response plans, and designing a battery rack at a hydro facility.

Learn more about our 2024 interns at NorthWesternEnergy.com/internships. We'll post our 2025 internship opportunities early next year.

Use caution around overhead power lines

When working on ladders or anywhere near overhead power lines, always be aware of where lines are located and keep your distance. Keep yourself, your ladder and any other equipment more than 10 feet from overhead power lines. Contact with power lines can result in serious injury or even death.

If equipment comes into contact with a power line, do not attempt to remove it. Call 911.

We're Here to Help

If you're concerned about paying your bill, reach out to us right away. We have billing and payment options that can help. We can also help determine if you qualify for assistance from various government and nonprofit programs. NorthWestern Energy customers who qualify for LIHEAP will be eligible for electric and natural gas bill discount and free weatherization.

• Low Income Home Energy Assistance Programs (LIHEAP) – The federally funded LIHEAP is available to customers who may not otherwise be able to afford to heat their homes or apartments during the winter.

Each year, Oct. 1 through April 30, customers may apply for LIHEAP through their local Human Resource Development Council (HRDC) office. Learn more at dphhs.mt.gov/hcsd/energyassistance.

- NorthWestern Energy Bill Discount NorthWestern Energy offers a bill discount to income-qualified customers. If you qualify for LIHEAP, you will receive, in addition to the LIHEAP payment, the following NorthWestern Energy discount on your monthly electric and/or natural gas bill:
 - Electric bill discount
 - November- April: 25% discount
 - May- October: 15% discount
 - Natural gas bill discount
 - November-April: 30% discount
- Weatherization Assistance Program The home you rent or own can be weatherized at no cost to you when you meet the LIHEAP or Weatherization eligibility requirements. Weatherization of homes is prioritized according to income and energy burden/ usage. Call your local HRDC office for more details.
- Energy Share of Montana Energy Share helps people who are facing loss of heat or lights in their home due to reasons beyond their control, and they have no resources to pay their bill. Applications can be obtained through your local HRDC office. Income is taken into consideration but is not restricted to the Federal Income Guidelines. Learn more at energysharemt.com or call 888-779-7589